



*Furry Friends Play and Stay*  
118 Trade Center Dr New Braunfels, Tx 78130  
[Furryfriendsplayandstay5@gmail.com](mailto:Furryfriendsplayandstay5@gmail.com)

## **Cancellation & Payment Policy:**

The following reservation and cancellation policy is effective immediately:

Stays that are over 2 nights will require a \$50 nonrefundable deposit that will be deducted from your pet's boarding stay.

Payment of entire stay will be collected at drop off. Any additional services that are decided after drop off will be collected at the time of pick up.

Owner is responsible for any property damages his or her pet may conduct.

Cancellation must be made within 14 days of your fur baby's original boarding dates or the deposit will be forfeited.

In order to accommodate the number of valued customers seeking boarding, an increasing amount of no shows and day of cancellations, we require you to please give us a 72 hours' notice to ensure that you will not be charged for your entire stay.

**I understand that I am responsible for full payment for the days originally reserved regardless if I pick up early.**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_