



## Furry Friends Play and Stay LLC Boarding and Service Agreement

### **NOTICE TO THE PET OWNER/GUARDIAN:**

**PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE FURRY FRIENDS PLAY AND STAY, LLC (referred to in this agreement as “Furry Friends Play and Stay”), AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY AND UNDERSTAND ITS EFFECT, POLICIES, PROCEDURES, PET RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK, AND INDEMNIFICATION AGREEMENTS.**

In consideration for my pet(s) \_\_\_\_\_ being

permitted to be a pet guest at Furry Friends Play and Stay, by signing this document, I

\_\_\_\_\_, Owner/Guardian, make the following

representations, certify the accuracy of all information provided to Furry Friends Play and Stay at any time, and agree to all the following policies, procedures, terms and conditions stated below in this Furry Friends Play and Stay Boarding and Services Agreement.

### **Policies, Procedures, Terms and Conditions**

1. **Owner/Guardian.** I represent that I am the owner and/or authorized guardian of my pet and I am fully authorized to enter this agreement.
2. **Refusal of Service.** I understand Furry Friends Play and Stay reserves the right to deny admittance to any pet for any reason, at any time.
3. **Pet Requirements:** I represent that my pet meets all of the following requirements: (1) is five months of age or older, (2) is current on his/her required vaccinations, (3) is on a monthly flea and tick preventative medication, (4) has been in good health for the last 30 days prior to check-in, (5) my pet is not aggressive or toy protective, (6) I have completed the Dog or Cat Profile, (7) my dog will enter and exit Furry Friends Play and Stay facility on a leash, and (8) my cat will enter and exit Furry Friends Play and Stay facility in a cat carrier.
4. **Health.** I represent that my pet has not had any contagious illnesses of any kind for 30 days prior to check-in. I am aware and understand that Furry Friends Play and Stay employees are not veterinarians and do not have backgrounds in animal medicine. Furry Friends Play and Stay employees cannot diagnose or detect illnesses in the pets that are staying at Furry Friends Play and Stay. I agree to assume all risk associated with the administration of medication by Furry Friends Play and Stay during my pet's stay. In addition, I acknowledge and am aware that vaccines do not protect against all contagious illnesses that may affect my pet. I HEREBY AGREE TO INDEMNIFY FURRY FRIENDS PLAY AND STAY, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS AGAINST ANY CLAIMS MADE AGAINST FURRY FRIENDS PLAY AND STAY, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS AS A RESULT OF MY

FAILURE TO INFORM FURRY FRIENDS PLAY AND STAY OF ANY PRE-EXISTING MEDICAL CONDITIONS THAT MY PET MAY HAVE.

5. **Flea and Ticks.** I agree that if any fleas or ticks are discovered on my pet during check-in or at any other time while my pet is receiving services at Furry Friends Play and Stay, that Furry Friends Play and Stay may administer a flea and tick treatment at my expense.
6. **Veterinarian Care.** I agree to allow Furry Friends Play and Stay to obtain veterinarian medical treatment for my pet, if, in its sole discretion it appears that, the pet is ill, injured, or exhibits any other behavior that would reasonably suggest that my pet might need medical treatment. Medical treatment may require transportation of my pet to receive care and I hereby authorize such transportation. I grant that Furry Friends Play and Stay full authority to make decisions involving the medical treatment of my pet during its stay at that Furry Friends Play and Stay. I agree that I am fully responsible for the cost of any such medical treatment and transportation.
7. **Veterinarian Liability:** I agree that I am assuming all risk of illness, disease, harm or otherwise to my pet by allowing my pet to participate in services at Furry Friends Play and Stay. Furthermore, I agree that I am assuming all risk of the consequences associated with any decisions made by Furry Friends Play and Stay, relating to the medical care and transportation of my pet. I agree to be solely financially responsible for any and all veterinarian care of my pet while in the care of Furry Friends Play and Stay, or as a result from time spent at Furry Friends Play and Stay. IN ADDITION, I AGREE THAT IF MY PET IS INJURED BY ANOTHER PET, I HEREBY RELEASE FURRY FRIENDS PLAY AND STAY, ITS OWNERS, EMPLOYEES, AND AGENTS FROM ALL LIABILITY AND FINANCIAL RESPONSIBILITY FOR SUCH INJURY. I FURTHER UNDERSTAND THAT IF MY PET BITES A HUMAN OR PET, THAT FURRY FRIENDS PLAY AND STAY'S MAY CONTACT THE APPROPRIATE AUTHORITIES.
8. **Transportation.** I agree that if my pet is transported to or from Furry Friends Play and Stay by Furry Friends Play and Stay, its employees or agents that I AGREE TO HOLD FURRY FRIENDS PLAY AND STAY, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION.
9. **Dog Daycare.** I understand that Furry Friends Play and Stay is a cage-free facility utilizing playgroups where multiple dogs interact. I understand that dogs play with their mouth and paws, which can result in nicks and scratches on my pet. While Furry Friends Play and Stay provides reasonable care and supervision in the playgroups, I understand and agree that Furry Friends Play and Stay employees may not notice these nicks or scratches before my pet's departure and, therefore, I might not be notified.
10. **Aggressive Dogs.** I certify that my dog is not aggressive and I understand that aggressive dogs are not permitted to participate in services at Furry Friends Play and Stay. If my dog acts aggressively or exhibits unacceptable behavior, he/she may be separated from the other dogs and the owner may be called to come pick up the pet immediately in extreme cases.
11. **Abandonment Notice.** I fully understand and agree that if my pet is not picked up by myself or an authorized representative within 14 calendar days after the day my pet is scheduled to depart, that my pet shall be deemed "abandoned" in accordance with Texas Penal Code 42.092(b)(2). I understand if I abandon my pet at Furry Friends Play and Stay, that Furry Friends Play and Stay, in its sole discretion, will try to re-home my pet, or relinquish my pet to a legal shelter of its choice. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY PET AT FURRY FRIENDS PLAY AND STAY, I MAY BE UNABLE TO RETRIEVE MY PET AND WILL HAVE NO RE COURSE AGAINST FURRY FRIENDS PLAY AND STAY. In addition, I understand that I will still be responsible for the unpaid charges incurred for my pet's stay.
12. **Photo and Video Release.** I agree to allow Furry Friends Play and Stay to use my pet's name and any images or videos taken while he/she is in the care of Furry Friends Play and Stay, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.

**13. Personal Property.** I agree that Furry Friends Play and Stay shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or me. I also understand and agree that my dog's collar will be removed in the play area to prevent injury. This includes flea collars.

**14. GPS Collars.** We strongly recommend that GPS collars are removed prior to entering the facility. Due to playing and exercising, GPS collars may fall off on the premises. Furry Friends Play and Stay is not liable for lost property, including GPS collars.

**15. Service Fees.** I agree to pay for all fees, services, and products with a credit card, cash, or check at the time of my pet's pickup from each visit at Furry Friends Play and Stay I give express permission to Furry Friends Play and Stay to charge any of the credit card numbers provided on my Dog or Cat's Application for any unpaid fees, services, or products. I further agree to pay the cost of any check or debit charges returned or challenged for any reason.

**16. Cancellations policy:** I understand that all confirmed reservations must be cancelled at least 48 hours prior to my pet's reserved arrival date. I further understand that a cancellation made within 14 days of my pet's arrival date will not receive deposit back. No-show will result in my credit card on file being charged \$50.

**17. Check-in & Check-out Times.** I understand that check-in and check-out times listed are policy, and times outside of those assigned may incur additional fees.

**18. Resort Policies.** I acknowledge that I have received, reviewed and signed a copy of Furry Friends Play and Stay "Resort Policies." I HEREBY AGREE TO BE FULLY BOUND BY ALL THE TERMS AND CONDITIONS OF FURRY FRIENDS PLAY AND STAY "RESORT POLICIES."

**19. Duty to Disclose.** I represent that I have disclosed and shall continue to disclose, any and all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or prevent my pet's ability to participate in services provided by Furry Friends Play and Stay. **I understand that Furry Friends Play and Stay is relying on and will rely on those representations to provide a safe environment for both humans and animals.**

**20. Controversy or Claim.** I agree that any controversy or claim arising out of, or relating to this contract, or breach thereof, or as the result of any claim or controversy including the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association. I further agree that judgment upon award rendered by an arbitrator may be entered in any Court having jurisdiction thereof and the arbitrator shall, as part of his award to the prevailing party, the cost of such arbitrations and reasonable attorney's fee of the prevailing party.

**21. WAIVER, RELEASE AND INDEMNIFICATION.**  
**I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD FURRY FRIENDS PLAY AND STAY, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF DAMAGES, INJURY, DEATH, CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, ATTORNEY'S FEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT OF OR RELATED TO THE SERVICES PROVIDED BY FURRY FRIENDS PLAY AND STAY, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION: (1) ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO , (2) MY PET, INCLUDING BUT NOT LIMITED TO DISTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE, AND (3) ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT.**

**22. Sole Agreement.** This writing represents the sole agreement between Furry Friends Play and Stays and the Owner/Guardian.

**23. Affirmation.** Each time I bring my pet into Furry Friends Play and Stay, I am re-affirming the terms of this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement.

**I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND  
UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE  
SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY  
INDUCEMENT, ASSURANCE OR GUARANTEE AND INTEND IT TO BE A COMPLETE AND  
UNCONDITIONAL RELEASE OF ALL LIABILITY TO FURRY FRIENDS PLAY AND STAY,  
ITS OWNERS, OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT  
PREMITTED BY LAW. I FURTHER AGREE THAT IF ANY PORTION OF THIS  
AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF  
THIS AGREEMENT SHALL REMAIN IN FULL FORCE AND EFFECT.**

**Signature of Owner/Guardian:**

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**Date:** \_\_\_\_\_